

Docket No. YOR920030318US1  
Serial No. 10/728,755

YOR.481

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re patent application of

George et al.

Serial No.: 10/728,755

Group Art Unit: 2153

Filing Date: December 8, 2003

Examiner: Blair, D.

For: METHOD AND STRUCTURE TO ANALYZE WEB CLIENT DIALOGS

Honorable Commissioner for Patents  
Alexandria, VA 22313-1450

**INFORMATION DISCLOSURE STATEMENT**

Sir:

Under the provisions of 37 CFR §1.97 through §1.98 and pursuant to applicant's duty of disclosure under 37 CFR §1.56, applicant respectfully brings the following documents listed on the attached form PTO-1449, to the attention of the Examiner in charge of the above-identified application. These references were cited by the Examiner in co-pending Application No. 10/728,864, in an Office Action dated August 22, 2007. Copies of the listed documents are provided herewith for the convenience of the Examiner (1st page only).

This citation does not constitute an admission that the reference is relevant or material to the claims. It is only cited as constituting related art of which the applicant is aware.

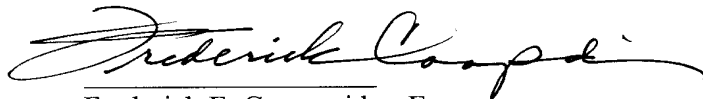
It is respectfully requested that the listed references be considered by the Examiner and formally made of record in this application.

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Please charge any deficiencies in fees and credit any overpayment of fees to  
Assignee's Deposit Account No. 50-0510.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Frederick Cooperrider", with a long horizontal flourish extending to the right.

Frederick E. Cooperrider, Esq.  
Registration No. 36,769

Date: November 27, 2007

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